

Atcom AT800DP Call Center IP Phone



Product Name: Atcom AT800DP Call Center IP Phone

Manufacturer: Atcom

Model Number: AT800DP

Atcom AT800DP Call Center IP Phone

Please Note: Atcom VoIP phones are PoE (Powered-Over-Ethernet) and do not include a mains Power Supply. If mains power is required, this can be added via the drop down menu above. Also Note: The headset in the picture does not come with the AT800DP and is sold separately.

The Atcom AT800DP IP Phone is a specialized call center IP phone with HD voice quality and LCD. The AT800DP supports SIP protocol, has independent register/exit button and 7 programmable keys with various keys. It supports all the functions of the standard desktop IP phone and easy to use.

Atcom AT800DP IP Phone Key Features

- Back light on LCD display
- Support SIP
- G.722 high definition voice codec and HD headset support
- Dual RJ45 port with switch function
- 7 programmable keys
- Support RJ-9 professional call center earphone port
- Customized ring tone for different regions
- Auto provision of configuration file and firmware
- Independent Login/Logout key

Regarding the compatibility, the Atcom AT800DP has been tested with many kinds of SIP based call center platform and is the first kind of IP based call center phone in domestic market and the best one for call center project.

Atcom AT800DP IP Phone - Technical Specifications

VoIP

- Support SIP protocol
- Support Call Forward
- Support DND
- Support Auto Answer
- Support Redial
- Support Black List
- Support In band audio

Voice

- Tone generation and Local DTMF re-generation according with ITU-T

•

Codec: G.711; G.722; G.726; G.729; G.723; iLBC; Lin16

- HD voice support
- AGC (Auto Gain Control)
- AEC (Auto Echo Cancellation)
- VAD (Voice Activity Detection)
- CNG (Comfort Noise Generation)
- HAC (Hearing Aids Compatibility)
- Jitter buffer
- User Define Ringer

Networking

- LAN port: Static IP/ DHCP /PPPoE
- PC port: Support Bridge and Router model
- LAN support Primary and Secondary DNS
- Support VLAN
- Qos support Diffserv
- Support SNTP
- Support STUN

Management

- Support HTTP or HTTPS visit WEB
- Support autoprovision update configuration file or firmware
- Web management
- Upgrade firmware through HTTP, FTP or TFTP
- Support Auto Provisioning

Hardware

- Independent Login/Logout Key
- Support 7 programmable keys
- Login/Logout indicator light*1
- status indicator light*1
- Mute indicator light*1
- Softkeys *4
- Call indicator light*1

Interfaces

- Support 2 RJ-45 Ethernet ports
- Support RJ-9 professional call center earphone port
- Power port*1

Electric Requirements

- Power adapter: output DC 12V/450 mA

Compliance certificates

- CE: EN55024 EN55022

Price: £34.50

Options available for Atcom AT800DP Call Center IP Phone :

Power Supply Required?

- Not Required -, UK PSU required, EU PSU required.