Product Name: Digium Switchvox Intro to Switchvox User Training
Manufacturer: Digium Switchvox
Model Number: DGM-806-00019

Digium Switchvox Intro to Switchvox User Training
Digium Switchvox User Training is an online, self-paced, video course which features a series of 15 short, 5-15 minute tutorial videos. The the full library contains 2 hours of content. This course is modular and divided by topics, so students can view all of the videos or simply brush up on the topics that are relevant to them. By the end of the training users will be comfortable with basic phone system functionality, such as - checking voicemail and transferring calls, mobile phone connectivity as well as advanced productivity enhancing UC features for converging phones, setting up unified messaging and utlizing presence. These videos are easy to understand and will benefit non-technical and technical users alike. Switchvox User Training is purchased on a per-company basis. One license provides a training log-in for every user in your company.
Digium Switchvox Intro to Switchvox User Training Course Outline

• Introduction
• Web Suite Basics
• Switchboard Basics
• Personalizing Your Account
• Creating Your Voicemail Greetings
• Checking Voicemail
• Advanced Voicemail Settings
• Custom Call Routing
• Managing Phonebooks
• Converging Phones
• Conferencing
• Call Reporting
• Customizing the Switchboard
• Additional Panels
• Digium Phones

Certification
The Switchvox User Training provides an optional, included certification exam upon the completion of the video content training. The exam is optional, however it provides an excellent way for managers to certify that employees are familiar with their new phone system.
Supported Browsers

• Google Chrome
• Mozilla Firefox
• Safari
• Internet Explorer

Browser Settings

• Pop-up Blocker: Off
• JavaScript Enabled
• Cookies Enabled
• Flash Version 9+

Other Recommendations

• Screen Size: 1024x768
• Bandwidth: 56kbps for standard presentations and 100kbps for presentations that include video

slides, Headphones or Speakers

Price: £650.00