

# Digium Switchvox SMB AA355 Appliance



Product Name: Digium Switchvox SMB AA355 Appliance

Manufacturer: Digium Switchvox

Model Number: 1AS3550013LF

Please Note: The Switchvox SOHO AA335 Appliance has been discontinued. For an alternative, we highly recommend the Digium Switchvox 360 Appliance.

## Switchvox SMB AA355 Appliance

### Digium Switchvox - The Best Communications System for Your Business

Digium's Switchvox system is more than a phone system &ndash; it's the Unified Communications system that integrates all office communications, including phone, fax, chat and web mashups. Businesses that want to do more than just talk, can count on Switchvox to help them easily transition from simple telephony to a feature rich UC solution. Business users can improve productivity no matter where they are &ndash; on a mobile phone or at the office. Talk about flexibility!

### Switchvox SMB AA355 Appliance Features

- Ideal for Medium-to-Large-sized Businesses
- Supports up to 400 users
- Up to 75 concurrent calls
- 3 Telephony Card Slots

### Saves You Money

Switchvox allows your business to place calls using traditional PSTN telephone lines or VoIP, saving you up to 70% on your monthly phone bill. Out of the box, Switchvox has more features and is more affordable than proprietary systems that have fewer features! And because we don't lock you in to specific service providers or equipment vendors for your phones, you can choose a solution that fits your needs and your budget.

### Easy To Manage

An intuitive point-and-click interface allows you to manage every aspect of Switchvox from anywhere you have Internet access. Empower your employees to manage their own Find-me, Follow-me and voicemail boxes. You can easily know the "who, what, when, and where" of your business calls using Switchvox's extensive features.

### Many Products In One

Switchvox is more than just a business phone system, it is a complete Unified Communications solution that combines the power of many products into one. Complete with a conference bridge, chat/instant messaging server and fax server, you can easily consolidate some of your office activities and save more money in the process.

### Grows With You

You want a system that will easily accommodate future growth, without unexpected expenses. Scalability and advanced features are just what Switchvox provides. This family of appliances enables you to easily add new users and office locations as your business expands, without disrupting your current communications system.

### Switchvox Videos

## The Switchboard Web-Interface Provides Real-Time Call Control and More

- Microsoft Notifier - Free for Microsoft Office 2007 and newer, Switchvox Notifier integrates your Switchvox with Microsoft Office and Windows!
- Switchvox Apps (Mashups) - Easily mashup Switchvox with any web application to give your

employees everything they might need for a call, before they answer it!

- Chat (Instant Messaging) - Improve employee communication with integrated chat.

Communicate however your workflow demands, without using unsecured public chat servers for corporate communications.

- Real-Time Interaction - Switchvox's Switchboard has click-to-call, and drag-and-drop transfers, and other features that make it easier than ever to communicate intuitively.
- Presence - Your employees can work smarter when they have access to all office communications within a single screen. See who is in the office, and know who is on a call or away from their desk.
- Traditional & VoIP Calls - By mixing VoIP with traditional calls, your business can optimize communications and save money without sacrificing features.
- Recording & Monitoring - Great for training or auditing calls, Switchvox's recording and monitoring features are just one click away.
- Call Queues - Not just for the call center, Switchvox brings powerful call queuing functionality to even the smallest business that needs to efficiently handle inbound calls.
- CRM Integration - Switchvox is integrated with Salesforce.com and SugarCRM. Your sales and service organization will have customer information right at their fingertips when they get a phone call. What a productivity boost!

## Switchvox Offers Enterprise-Class Features at a Price You Can Afford

- Microsoft Integration - Switchvox Notifier fully integrates with Outlook Calendars, Emails, Tasks and Contacts as well as Word, PowerPoint and Excel.
- Mobility - Receive, transfer and record calls from any phone and any location through Switchvox. With the mobile apps for the iPhone and Blackberry, you can easily access your favorite features of Switchvox from your smart phone.
- Unified Messaging - With voicemail delivered to your inbox or mobile device, you can stay in communication, wherever you are.
- Reporting & Call Logging - See details about all calls in your system. Custom, statistical reports can be scheduled and emailed to you automatically.
- Fax - With Switchvox, fax is integrated so you no longer need a separate fax server. All faxes are delivered directly to your inbox! Plus, you can use the same number for calls and faxes.
- Conferencing - A built-in conference bridge allows all of your employees to manage their own conference rooms on-demand.
- Video Calling - Collaborating over long distances has never been easier or less expensive since video phones are compatible with Switchvox.
- Developer Friendly - Switchvox's XML-based Extend API makes it easy for a web application developer to integrate Switchvox with any web tool, without any Switchvox-specific training.

## Switchvox SMB AA355 Appliance Technical Specifications

### General Features

- Ideal For: Medium to large businesses wanting a high-performance, highly redundant, full-featured rackmount PBX.
- Users: Supports 1 to 400 users
- Calls: Up to 75 concurrent calls
- Recording: Up to 20 concurrent recorded calls
- Conferencing: Up to 30 simultaneous conf. users
- Redundancy & Failover: RAID Controller/mirrored drives, Redundant Power Supplies & Cold Spare Available
- Warranty Options: Standard 1-year Warranty, 3 & 5 year Extended available

### Hardware Specifications

- Form Factor: Redundant Rackmount

# Digium Switchvox SMB AA355 Appliance

- Weight: 48 lbs including packaging
- Power Supply: Dual Redundant 500W
- Dimensions: 16.8125" x 26.375" x 5.25" (W x D x H)
- Telephony Card Slots: 3
- Supported Telephony Cards: TDM410, TDM800, TDM2400, TE122, TE205/207, TE405/407, B410P

**Please Enquire**

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