

# Digium Switchvox SMB Software - 1 Year Updates and Maintenance (1SWXSMBR)



Product Name: Digium Switchvox SMB Software - 1 Year Updates and Maintenance (1SWXSMBR)

Manufacturer: Digium Switchvox

Model Number: 1SWXSMBR

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Switchvox is Digium's family of Voice Over IP Phone systems for small and medium businesses. Switchvox systems are designed to be easy to use, full of helpful features and cost less than a traditional PBX. Compare Switchvox SMB and Switchvox SOHO. What's the Scoop on Switchvox® SMB 4.0? New Switchvox Features Switchvox® SMB 4.0 is the latest version of Digium's award winning phone system for small and medium businesses. Quite simply, version 4.0 is the biggest and the best release of Switchvox. This version represents Switchvox SMB's transition from an IP PBX to something more. Switchvox SMB has always been an excellent VoIP phone system and it leads the pack when it comes to integration with web applications that help your business succeed. Now with 4.0, Switchvox includes more communication options that work together for you — Switchvox SMB 4.0 is now a Web-Aware Unified Communications solution, and we think you're going to love it. If you're already using Switchvox SMB, and have current Subscriptions, you can upgrade right now for free! If you're not already using Switchvox SMB, now's a great time to start, so contact us today. Unified Communications

- Fax: Send and receive faxes using Switchvox! You can use your fax machine, or fax files from your desktop computer.
- Chat: The new Switchvox private chat server uses the XMPP protocol. The Switchboard offers a Chat Panel, or you can use your favorite XMPP-based client.
- Video Calling: You can now use video phones with Switchvox.
- IMAP Mailbox: Each extension now has a one-stop IMAP Mailbox for voicemail and faxes.

**User Features**

**Voice Mail Greetings** You can customize multiple voicemail greetings, specify which greeting should be active, and assign different greetings to play when you are unavailable versus on the phone.

**Organized Phonebooks** You can create and manage multiple phonebooks, to keep your contacts organized. You can also see each contact's 'Additional Numbers' that they publish, and create and modify your own additional numbers for them.

**Additional Numbers** You can set up your own 'Additional Numbers' so that co-workers can easily call you at the numbers you publish (your mobile phone, or an extension on the manufacturing floor)

**Call Queue Improvements** You can log into, out of, and pause your status on each queue. When you pause your status, you can add a comment to let people know when you might be back.

**Conference Announcement** A caller can record his name before entering a conference room. Then, when he enters and exits the conference room, the recording is played.

**Switchboard Features**

**Chat Panel** The chat panel includes the company directory for easy communications.

**Presence Settings** Presence settings include:

- Available
- Away (includes a comment)
- Chatty
- Extended Away (includes a comment)
- Do Not Disturb

**Company Directory Panel** The Company Directory panel offers type-to-find, to help you quickly find your coworkers' extensions.

**Multiple Phonebook Panels** Each of your Phonebooks is available as a Switchboard panel.

**Centralized Presence** Across peered Switchvoxes, Phonebook entries show consistent Presence and call details.

**One-click Options** These features are now

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available with quick one-click access in your Switchboard panels:

- Phonebook entries let you dial additional phone numbers.
- Extended entries let you Barge and Whisper into a call.

**Additional Tools** XML API: Switchvox Extend An XML-based API lets administrators access call logs, call reports, and extension lists. More information, documentation and sample code is available at Switchvox Developer Central. **Digium Addon Products** Admins can easily register Digium products for Switchvox. In particular, you can register your fax license here (in the Admin Suite, select Machine Admin > Digium Addon Products). **Feature Removed** Call Queue Agent The extension type 'Call Queue Agent' has been removed. If you have extensions of this type, you can still maintain them. However, we recommend using a 'Virtual' extension instead, which offers the same features as the 'Call Queue Agent' but without the limitations.

**Price: £327.00**

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