Product Name: Foncordiax Office IP PBX
Manufacturer: Foncordiax
Model Number: -

Availability: In Stock

Foncordiax Office IP PBX is a complete turn key, plug and play IP PBX system

Systems have been designed to be quick to install, easy to configure and maintain and are based on solid, reliable and eco friendly components.

All systems are pre-installed with the latest Foncordiax software, and configuration to individual client requirements is done via a web interface either internally or via remote access.

All Foncordiax systems are supplied with a rich array of features as standard ensuring that any corporate expansion is just a simple matter of activating required feature sets.

Specifications

• Users/Extensions: 1 - 250
• Size (WxDxH)mm: 387x365x65
• Fittings: Desk/Wall/Rack
• Connections: 2xUSB 1xEthernet
• Lines: Optional analogue / digital
• Concurrent Calls: Up to 180
• Standard System Features

Extensions

•
1-1000+ extensions
•
Hold, blind and attended transfer
•
Caller id
•
Call waiting
•
Voicemail including voice blast
•
Voicemail to email
•
Call forwarding and follow me

- Group pickup Global & extension ring duration
- User login (hot desk) support

Call Control

- Direct dial
- Announcements and interactive voice assistant
- Day / Night control
- Time conditional routing
- Queues, ring and hunt groups
- Distinctive ring and handset caller id info
- Call parking and pickup

Queues

- Unlimited queue capacity
- Static and dynamic agent joining
- Agent and call announcements
- Ring strategy selection: ring all, round robin, least calls, random
- Configurable agent timeout, retry and wrap-up-time Call recording
- Caller position and hold time announcement
- Caller breakout menu
- Conditional failover Music or ring whilst waiting
- Periodic announcements

Paging and Intercom

Configurable duplex page groups

Music-on-hold

Inbound route configurable MOH Random or sequential track playing

Conference

-

Password protected conference facility

-

Join and leave announcements

-

Call conference recording

-

Leader menu system

Management

-

Call monitoring and recording

-

Call detail record analysis

-

MS Outlook integration

-

System status display - e.g. Queue Stats

-

Application programming interface

Full Fax server

-

Inbound and outbound faxing

- Desktop interface

-

Send documents directly

-

Multiple users and inboxes

Price: £1,012.00