

# Orecx Oreka LM Live Call Monitoring Software



Product Name: Orecx Oreka LM Live Call Monitoring Software

Manufacturer: Orecx

Model Number: -

Availability: In Stock

Orecx Oreka LM is a Live Monitoring system enabling managers to observe who is on the phone

OrecX has a simple idea: Leverage the power of Open Source to provide customers with a voice recording application that's easy to install, use, and maintain, and develop an ongoing development platform that ensures a substantially lower cost structure than proprietary voice recorders.

Live Monitoring enables managers to see who is on the phone real time. The monitor shows who is talking and the manager can simply click on the call and listen in on what the agent is saying.

## Mission

- Develop an Open Source Community whose primary objective is to deliver a universal audio recording infrastructure.
- Build a support and delivery model that enhances choice, increases flexibility and lowers costs for companies seeking to archive their communication interactions.

Recording calls should be affordable, easy & reliable

- We've been in the call recording industry since 1987. We know companies record calls for reasons that are important & vital to their business. We just never understood why it was so expensive to purchase, expensive to use & expensive to maintain a call recording system.
- We decided to build a call recording platform that was easy-to-use, easy-to-install & easy-to-maintain. We also decided to make it affordable, easy-to-buy.
- We have built a full-feature call recording platform that is 30%-70% less expensive than the competition. We've made recording calls affordable, easy & reliable.
- Receive the performance you expect from your recording solution and have money left over to spend on growing your business.

What Departments want!

- Easy installation & easy maintenance
- Use of their existing Servers & their preferred Operating System
- Unobtrusive packet-sniffing technology (no impact on their VoIP network)
- Support of centralized deployments and remote site recording (scalable & non-proprietary)
- Web-based solution

## What CEOs Want!

- Quick ROI
- Affordable solution
- Meet compliance & risk obligations
- Improved customer service
- Increased employee productivity

## Smaller, rapidly growing companies

- Seeking competitive advantage...less invested in legacy voice systems
- Dynamic Strategic Planning range - 3 to 6 months perhaps
- Appreciate flexibility and scaling of IP systems

**Please Enquire**

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