



Product Name: Orex Oreka SC Screen Capture Software

Manufacturer: Orex

Model Number: -

Availability: In Stock

Orex Oreka SC Screen Capture identifies your top performers, and use their recorded interactions to Coach Staff

OreX has a simple idea: Leverage the power of Open Source to provide customers with a voice recording application that's easy to install, use, and maintain, and develop an ongoing development platform that ensures a substantially lower cost structure than proprietary voice recorders.

Find agents who are most efficient at using your CRM and other desktop applications . Identify your top performers, and use their recorded interactions to coach and train the rest of your staff to reach optimal performance levels. As you gain greater desktop efficiency, you will be able to improve your call handling times, increase First Call Resolution (FCR), and satisfy more customers.

Mission

- Develop an Open Source Community whose primary objective is to deliver a universal audio recording infrastructure.
- Build a support and delivery model that enhances choice, increases flexibility and lowers costs for companies seeking to archive their communication interactions.

Recording calls should be affordable, easy & reliable

- We've been in the call recording industry since 1987. We know companies record calls for reasons that are important & vital to their business. We just never understood why it was so expensive to purchase, expensive to use & expensive to maintain a call recording system.
- We decided to build a call recording platform that was easy-to-use, easy-to-install & easy-to-maintain. We also decided to make it affordable, easy-to-buy.
- We have built a full-feature call recording platform that is 30%-70% less expensive than the competition. We've made recording calls affordable, easy & reliable.
- Receive the performance you expect from your recording solution and have money left over to

spend on growing your business.

What Departments want!

- Easy installation & easy maintenance
- Use of their existing Servers & their preferred Operating System
- Unobtrusive packet-sniffing technology (no impact on their VoIP network)
- Support of centralized deployments and remote site recording (scalable & non-proprietary)
- Web-based solution

What CEOs Want!

- Quick ROI
- Affordable solution
- Meet compliance & risk obligations
- Improved customer service
- Increased employee productivity

Smaller, rapidly growing companies

- Seeking competitive advantage...less invested in legacy voice systems
- Dynamic Strategic Planning range - 3 to 6 months perhaps
- Appreciate flexibility and scaling of IP systems

Please note that the Orexc Oreka SC Screen Capture is an add on module for the Orexc TR Total Recorder

Please Enquire

Options available for Orexc Oreka SC Screen Capture Software :

Subscription

[Orexc SC - Permanent License](#), [Orexc SC - 1 Year License](#).