XORCOM
Business Telephony Solutions

COMPLETE PBX

> **In-bound entry-level call center**
> **Cell phone integration**
> **Conference bridge**
> **Call recording**
> **Video calls**
> **Unlimited auto attendants**
> **Web-based administration**

All this and more is standard in CompletePBX!
CompletePBX is a comprehensive, business-grade VoIP telephony system based on an open-source platform.

Solution Highlights

- No per user license fees!
- Advanced security measures for protection against unauthorized access
- Streamlined maintenance for total local control
- Built-in entry-level inbound call center with reporting to improve organization's efficiency
- Enhanced user experience to increase productivity

Standard Features

- Customized inbound call routing for fast and efficient call processing
- Cell phone and smart phone integration
- Interconnection of various locations to provide no-charge desk-to-desk dialing and seamless call transfer
- Extensive call reporting
- Call monitoring and recording for training and quality assurance purposes
- Full integration with existing or new external paging systems
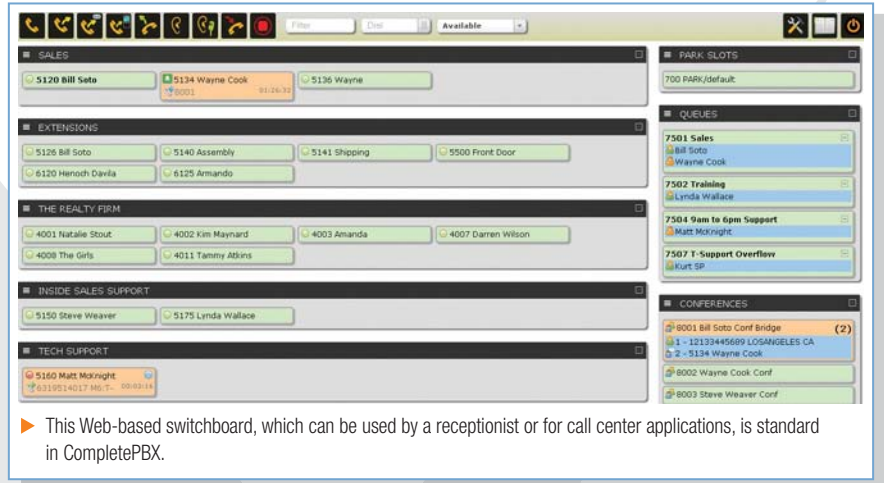- ...and much more!

Xorcom CompletePBX Software

Increase your organization's efficiency, productivity, and profits.

CompletePBX means seamless integration

- Reduce upgrade costs by using existing IP telephones or SIP (Session Initiation Protocol) clients.
- Easily integrate third party products via the open application programmable interface.

CompletePBX is based on open source software

- The only commercially-supported open PBX that provides root access to certified dealers and end users for total local control of the telephony system.

▶ This Web-based switchboard, which can be used by a receptionist or for call center applications, is standard in CompletePBX.

- Never get stuck with an outdated system; as part of the service package Xorcom is the sole source for support, maintenance, and upgrades.
- A Web-based switchboard, which can be used by a receptionist or for call center applications, is standard.
- Enhanced CDR (Call Detailed Records) and call center reporting software is available at a flat rate.

CompletePBX supports the TwinStar hot failover solution

- Xorcom's TwinStar is the world's most cost-effective full redundancy solution for IP PBXs, ensuring maximum business continuity.

All CompletePBX systems come with a wide array of standard features including:

- Unlimited Extensions, Voicemail Boxes, Hunt Groups, Call Center Groups, and Auto Attendants/IVRs
- Voicemail and Fax-to-email
- Call Recording
- Call Barge and Whisper
- Find Me/Follow Me
- Softphone Integration
- Smart Phone Integration

Xorcom CompletePBX is a reliable, flexible, cost-effective communications solution that provides a customized user experience for each role in the organization.

Xorcom CompletePBX is distributed only through the Xorcom Certified Dealer channel by partners who are experienced in IP telephony implementations.

▶ This is the CompletePBX launch pad, which provides easy, password-protected access to all system modules.

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XPP Technology by XORCOM